

RTA Service Needs and Projects					
No.	Service Need	Agency(s)	Project	Year Identified	Status
1	Transportation between Dubuque and Manchester	RTA	Add service between Dubuque and Peosta with possible future extension to Manchester with stops at the Dyersville Park & Ride, Farley and Peosta. Possible options include a route, carpool or vanpool.	2018	Status as of September 2018. RTA launched pilot route between Dubuque and Peosta in August 2018. RTA staff are researching options and identifying funding sources to extend the service west to Manchester.
2	Transportation between Maquoketa and Cascade	RTA	Add service that connects Maquoketa, Cascade and Dubuque. Possible options include a route, carpool or vanpool	2018	Status as of September 2018. RTA staff are researching several options including a route between Dubuque and Cascade and a route that could begin in Maquoketa stop in Cascade and continue to Dubuque.
3	Improve quality and efficacy of service in Delaware County.	RTA	Construct bus garage in Delaware County	2018	Status as of February 2018. Staff are working to develop a feasibility study.
4	Expand mid-day service	Area Residential Care	Explore coordination opportunities between The Jule and RTA	2012	Determining need within the area and coordinating with the Jule for city of Dubuque requests. Implementation; ongoing
5	Market for Employer Incentives	Opening Doors, Multicultural Center, Sierra Club	Encourage employers to utilize current public transit systems	2010	Continue to meet with area businesses and financial supporters. Implementation FY16
6	Offer same day service, or demand response	Developing Alternative Choices, Central Point Coordinator, Crestridge	Provide services on an on call basis	2010	Continue to educate public on availability of services and same day trips Implementation; ongoing
7	Work with TMS to fill gaps in non-emergency medical service	Delaware County CPC	Continue collaboration with human service agencies, dialysis, and TMS	2012	Continue partnership with TMS and IME for Title XIX medical requests. Educate public of services that are already available and same day trips for medical appointments. Implementation; ongoing
8	Transportation to Iowa Works and Promise Jobs in Manchester and Dubuque	Workforce Investment Act WIA/PROMISE JOBS Program	Continue discussions with WIA & PROMISE Jobs	2012	Continue discussions with Iowa Works, Promise Jobs and WIA for workforce transportation needs. Implementation; ongoing
9	Expand Hours	Public Input	Expand hours to include late afternoons, evenings, weekends and holidays for all three counties	2007	Project pending due to funding constraints and lack of vehicles. Implementation; pending until further funding for operations and vehicles is available
10	Provide Inter-county transportation	Community Action of Eastern Iowa	Transportation in Dubuque, Delaware, Jackson, Clinton and Clayton Counties	2011	RTA continues to partner with Northeast Iowa Community Action Corporation and RiverBend for transportation requests outside of our region. Implementation; ongoing
11	Recruitment and retention of paid and volunteer drivers	RTA	Continue to recruit paid and volunteer drivers and retain current part time drivers.	2015	Project ongoing and efforts continue throughout three county region
12	Provide rider education and increase knowledge of routes and schedules	Goodwill, ARC	Continue Travel Training Program	2015	Continue with RTA Learn to Ride Courses. Implementation; ongoing
13	Provide transportation to Peosta, IA for NICC students and business employees	Iowa Works, Goodwill, NICC, Berry Plastics	Transportation from Dubuque to Peosta	2015	Continue to meet with Peosta businesses and financial supporters. Implementation FY16
14	Provide transportation to individuals who are affected by the mental health redesign	Delaware County Central Point Coordinator	Work with area agencies to determine needs of individuals who are affected by the mental health redesign	2015	Continue conversations with agencies and other transportation providers so we can determine need within our area. Implementation; 2016
15	Easily, accessible transportation information available on the internet for potential customers	DuRide, NEI3A, RTA, The Jule	Develop a "one stop" website for transportation options in our area	2015	Find funding to design and develop new website.